

SecureSIGHT Platform Privacy Notice

Version 1.1 - August 2026

1 Introduction

This Privacy Notice explains how Secutec BV, with registered office at Boomsesteenweg 41/11, 2630 Aartselaar, Belgium, company number BE 0875.719.463 (**"Secutec"**, **"we"**, **"us"**), processes personal data.

This Notice applies to:

- users of Secutec platforms, including SecureSIGHT, MySecutec and related mobile applications (the **"Platform"**);
- business contacts, customers and partners.

2 Roles and Responsibilities

2.1 Secutec as Data Controller

Secutec acts as **data controller** for personal data relating to:

- user accounts;
- authentication and access management;
- platform usage and analytics;
- communication and support;
- website interactions.

2.2 Secutec as Data Processor

For personal data processed as part of the Secutec Solutions (including cybersecurity data such as assets, threats and monitoring data) (**"Customer Data"**), Secutec acts as a **data processor** on behalf of the Customer.

Such processing is governed by the applicable **Data Processing Agreement (DPA)**.

3 Categories of Personal Data

Secutec may process the following categories of personal data:

3.1 Account Data

- name
- email address
- organisation and role
- permissions and access rights

3.2 Authentication & Security Data

- login credentials (secured/hashed)
- authentication logs and timestamps
- MFA data

3.3 Technical and Device Data

- IP address

- device type, operating system and version
- browser or app version
- performance and diagnostic data

3.4 Usage Data

- interactions with the Platform
- navigation and feature usage
- session data

3.5 Communication Data

- support requests
- chat messages
- correspondence

3.6 Mobile Application Data (where applicable)

When accessing the Platform via mobile applications, additional data may be processed:

- device-specific identifiers
- mobile app usage analytics (e.g. Firebase)
- crash and performance logs (e.g. Sentry)

3.7 Customer Data (processed as Processor)

- cybersecurity data (assets, threats, alerts, assessments)
- organisation-level configuration and monitoring data

This data is processed on behalf of the Customer under the DPA.

4 Purposes and Legal Bases

Secutec processes personal data for the following purposes:

Purpose	Legal Basis
Account management and authentication	Performance of a contract
Delivery of Secutec services and Platform access	Performance of a contract
Security, monitoring and fraud prevention	Legitimate interest
Platform improvement and performance monitoring	Legitimate interest
Analytics (where applicable)	Consent (where required)
Customer support and communication	Performance of a contract
Compliance with legal obligations	Legal obligation

5 Subprocessors

Secutec may rely on carefully selected subprocessors, including:

- cloud hosting providers (e.g. DigitalOcean);
- analytics providers (e.g. Firebase);
- monitoring and error tracking tools (e.g. Sentry).

A current list of subprocessors is available upon request.

6 International Transfers

Where personal data is transferred outside the European Economic Area (EEA), Secutec ensures appropriate safeguards, including the use of Standard Contractual Clauses (SCCs) or equivalent mechanisms.

7 Data Retention

Personal data is retained only for as long as necessary for the purposes described above, including:

- account data: for the duration of the contractual relationship;
- authentication logs: typically up to 90 days;
- support communications: up to 24 months;
- analytics data: according to configured retention settings;

unless a longer retention period is required or permitted by law.

8 Security Measures

Secutec implements appropriate technical and organisational measures to protect personal data, including:

- role-based access control (RBAC);
- multi-factor authentication (MFA);
- encryption in transit and at rest;
- monitoring, logging and anomaly detection;
- regular security updates and vulnerability management.

9 Your Rights

You have the following rights under applicable data protection law:

- right of access;
- right to rectification;
- right to erasure;
- right to restriction of processing;
- right to data portability;
- right to object;
- right to withdraw consent (where applicable).

You also have the right to lodge a complaint with the Belgian Data Protection Authority.

10 Relationship with Other Documents

This Privacy Notice should be read together with:

- The SecureSIGHT Platform Terms of Use;
- the End User License Agreement (EULA);
- the Service Level Agreement (SLA);
- the Data Processing Agreement (DPA).

11 Updates

Secutec may update this Privacy Notice from time to time to reflect changes in processing activities, legal requirements or operational practices.

Updated versions will be published on Secutec's Legal Page.

12 Contact

For any questions regarding this Privacy Notice:

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